

Videofied Remote

TECHNICAL APPLICATION NOTE

Manufactured by RSI Video Technologies

July 2012

Videofied has developed a smartphone application for arming and disarming Videofied alarm panels that are configured to communicate using GPRS. The Videofied Remote is available for Android, Blackberry, and Apple mobile operating systems.







Requirements:

> X Series control panel (XT, XL, XTIP) with firmware version XLP.03.50.10.XXXX or newer. The version is listed on the product box, on the product label, and can be determined from the keypad by pressing the zero key six times followed by YES/OK.

> **IMPORTANT:** The control panel must be powered by an external power supply with battery backup. If external power is lost the SMS feature will automatically disable after 30 minutes.

> XTIP control panels must have connection strategy set to ETH+GPRS or GPRS. Videofied Remote is not functional when configured for ETH connection strategy only.

> Ringtone must be set to AUTO with a minimum 30min Delay Before Off.

> SMS Decoding must be set to ENABLED.

> For reply that the action was received by the panel SMS REPLY must be set to ENABLED.

www.videofied.com

Additional Configuration: These parameters must be configured in order to use the Remote App.



Accessing Videofied Remote: Locate the Videofied icon and click to activate application.



Android

Entering a new account into Videofied Remote: The application supports remote control for up to 200 Videofied systems.

- 1. Open the Videofied Remote app and swipe to the left or right to access the Manage section.
- 2. Press the New button. The app will prompt for the following information.

| A. Name: | Make sure to enter a name that gives a good description for the account to make it easy to understand which system is being remote controlled. |
|-------------------------------------|---|
| B. Phone #: | Enter the phone number of the SIM card installed in the control panel. This must include the area code and any preceding characters for calling long distance or international. |
| C. Account #: | Enter the account number of the control panel. This must be the account number that is programmed into the control panel. |
| D. Feedback Phone # : | Enter a phone number that you would like the confirmation SMS message sent to. This field is optional. If it is not filled and the panel is configured to send the confirmation back it will send it to the phone number the message was sent from. |

3. Press Save when information for all entries are complete.





| ٩. | Name: | | |
|----|-----------------------|--|--|
| 3. | Phone#: | | |
| | Account#: | | |
|). | Feedback Phone#: | | |
| | Save 3. Cancel | | |
| | | | |
| | | | |
| | | | |

Apple

How to Arm/Disarm with the Videofied Remote:

1. Open the Videofied Remote app. Swipe left or right to the Remote section.

| Remote | | |
|---------------|--------|--|
| Account List: | Hydro | |
| Arm | Disarm | |
| SP1 | SP2 | |

2. Select the account to be remote controlled from the account list.



3. Choose the command to be sent: Arm,Disarm. The app will prompt for a valid user code. Type the code and press OK.



4. The app will confirm that the message is sent with a pop up screen.



How to Arm Special Modes with the Videofied Remote:

 Remote section.

 Remote

 Account List:
 Hydro

 Arm
 Disarm

 SP1
 SP2

1. Open the Videofied Remote app to the

2. Select the account from the Account List.



3. Select **SP1** or **SP2.** The app will prompt for a valid user code. Type in the code and press OK.



4. The app will confirm that the message is sent with a pop up screen.



Note: Disarming through the Videofied Remote is the same no matter the profile the system is currently armed in.

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Manage Section Overview: Add, delete and edit accounts.



Remote Section Overview:



Frequently Asked Questions:

Q1. How do I determine the arm / disarm status of the control panel?

A1. The system cannot send back current status but will send back confirmation of a state change. In order to verify the system is armed or disarmed send the arm or disarm command to the panel to receive response. **SMS REPLY** must be set to **ENABLED**.

- **Q1.** Can I request a video from the Videofied Remote App?
- A1. It is not possible to perform look-in or request video from the Videofied Remote App.
- Q1. How do I get a new version of the Videofied Remote App?
- **A1.** All updates are pushed through the mobile operating system app store.
- Q1. How many accounts can I control with my app?
- A1. The Videofied Remote app supports 200 systems.
- **Q1.** Can I monitor my control panel with the Videofied Remote App?
- **A1.** No, the system must still be monitored by a certified 24 hour monitoring station.



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